

**SAMPLE PATIENT APPEAL LETTER  
FOR PROMETHEUS® FIBROSpect® II**

*(Please edit appropriately based upon your own information and medical history)*

**Note to Patient:** If coverage was denied by your Medical Group rather than your Insurance Carrier, this letter should be addressed to the Medical Director at the Medical Group with a copy to your Insurance Carrier.

<DATE>

Red Cross Red Shield  
P.O. Box 12345  
Los Angeles, CA 90060

Dear Medical Appeals Reviewer:

I am writing to appeal your decision about medical coverage for the PROMETHEUS® FIBROSpect® II diagnostic test that my gastroenterologist, Dr. Ulysses Grant at Sunnyvale Hospital in San Diego, CA ordered. Dr. Grant and I felt that this test was a medically necessary step in my diagnostic appraisal affecting treatment decisions.

**PATIENT INFORMATION**

I am 20 years old, and because of my chronic hepatitis C infection, my doctor ordered PROMETHEUS FIBROSpect II to evaluate my profile concerning the likely liver fibrosis status.

*(List information relevant to your symptoms and treatment)*

Name: Jane Doe  
Date of Birth: November 12, 1985  
Insurance ID: XXX123456789  
Policy Holder: Mr. John Doe  
Claim #: 111111  
Date of service: July 4, 2005  
Original Claim: \$350.00  
Date of EOB: December 31, 2005  
Explanation of Benefits (EOB):

1. Laboratory testing considered experimental
2. Out-of-network deductibles/rate applied
3. Laboratory services available through a capitated laboratory
4. Laboratory testing not considered medically necessary

*(List information provided on the insurance EOB)*

I would like to address these coverage issues hoping that you will reconsider your decision given the new information listed below.

**TEST DESCRIPTION**

PROMETHEUS FIBROSpect II testing can aid physicians in differentiating no/mild liver fibrosis from significant liver fibrosis in chronic hepatitis C patients, and may help reduce the number of liver biopsies required. Due to sampling error and the relative risk of biopsy, PROMETHEUS FIBROSpect II testing is useful for initial patient evaluation and when biopsy is contraindicated or refused.

PROMETHEUS FIBROSpect II is offered only at Prometheus Laboratories Inc., a clinical reference laboratory in San Diego, California. Prometheus is CLIA certified and CAP accredited. All laboratory tests have been validated in accordance with the guidelines established by these and other applicable agencies. Extensive studies, including clinical sensitivity and specificity have been performed. Currently, Food and Drug Administration (FDA) approval is not required for testing performed by Prometheus.

## **NETWORK PROVIDER SERVICES**

I chose Prometheus to perform PROMETHEUS® FIBROSpect® II instead of alternative in-network laboratory testing because of the index-specific positive and negative predictive values and other information provided on their comprehensive report. Serologic testing is preferable to the relative risk and sampling error associated with serial biopsy.

### **>AND/OR<**

My in-network physician ordered the testing and directed me to an in-network laboratory which does not offer PROMETHEUS FIBROSpect II testing. I have made a good-faith attempt to follow insurance guidelines and was unaware of the referral to an out-of-network provider.

## **LABORATORY AND PHYSICIAN INFORMATION**

For additional information about the PROMETHEUS FIBROSpect II test contact Prometheus Laboratories Inc. at 1-888-423-5227. If you require additional medical information, please contact Dr. Grant at XXX-XXX-XXXX.

## **REFERENCE MATERIALS**

- Patel K, et al.: Evaluation of a panel of non-invasive serum markers to differentiate mild from moderate-to-advanced liver fibrosis in chronic hepatitis C patients. *J Hepatol.* 2004;41:935-942.
- Regev A, et al.: Sampling error and intraobserver variation in liver biopsy in patients with chronic HCV infection. *The Am J Hepatol.* 2002;97(10):2614-2618.

Please approve full coverage for PROMETHEUS FIBROSpect II or at least apply in-network benefit coverage for this test.

Thank you for your prompt attention. I look forward to receiving a written response from you within two weeks.

Sincerely,

Jane Doe  
1234 Main Ave.  
Los Angeles, CA 90210  
XXX-XXX-XXXX

cc: Dr. Ulysses Grant

cc: [YOUR STATE DEPARTMENT OF INSURANCE OR EQUIVALENT]